To whom it may concern,

I am Marlborough’s Ward 2 City Councilor and chaired the first meeting of Marlborough City Council’s Climate Resiliency Committee last June. I appreciate the opportunity to provide public comment at your 9/22/2022 meeting as well as this eMail.

I have made personal observations on how the MassSave program has demonstrated significant flaws over time. While it works exceptionally well for owner-occupied housing, there are issues supporting rental properties or low-income households with subsidized electrical rates. If you call MassSave as a homeowner, you can schedule an appointment within a matter of weeks. If you have subsidized electrical rates and call MassSave, you are redirected to a third-party organization like SMOC, which are overloaded and may get an appointment after many months... if you're lucky. I have personal experience with this issue. When I asked why MassSave can’t set up a standard audit instead of these third parties, their response is, "Well, you already have subsidized electricity. What else do you want?"

I thought that goal of MassSave is to reduce emissions for the commonwealth; instead, the benefits are genuinely stratifying our communities, where owner-occupied homeowners receive the greatest benefits and low-income households get the least support. Low-income households typically have the least efficient furnaces, drafty windows and require insulation. If the state allowed MassSave programs to help low-income and rental properties, even for a limited timeframe trial for one term, it would significantly impact those household budgets while also addressing climate change.

Having MassSave address these issues would help all communities in our commonwealth address climate change while reducing emissions, help low-income households and reduce their monthly energy bills, and help the Commonwealth achieve the goals in reduction of carbon emissions.

I would also appreciate a copy of the PA Update on the 2022-2024 three year plan presentation.

Sincerely,

David Doucette
Ward 2 City Councilor, Marlborough MA