**Write Comments Below**

Hello,

I am writing in regards to the proposal to remove the moderate income heat pump rebate pathway for gas customers in the next three-year plan. I have served as the Energy Advocate for the Towns of Norwood and Sharon as part of the Community First Partnership since 2022. Norwood is a municipal electric town, and I am particularly concerned about losing a moderate income heat pump rebate pathway for my Norwood customers.

Residents have many motivations for converting to heat pumps, as well as preferences for how the installation should be done in their homes. I have assisted many moderate income customers through the moderate income heat pump rebate only because they prefer working with their own trusted contractor. Some have neighbors whose systems were over- or under-sized, leaving them unhappy after spending tens of thousands of dollars. Many residents simply prefer to get their own quotes and spend their time choosing a contractor they feel most comfortable with.

I've also worked with many moderate income residents who heat with gas and are motivated to remove fossil fuels from their homes for sustainability or family health reasons. I am hoping to ensure that my municipal electric customers are still able to participate in the heat pump program equitably in the next three-year plan.

Thank you for your time,
Julie Barbour-Issa
Energy Advocate, Town of Norwood and Town of Sharon