January 28, 2025

Program Administrator Updates

WE ARE MASS SAVE®:

Berkshire Gas
An Avangrid company

Cape Light Compact

EVERSOURCE

Liberty

nationalgrid

Unitil

Fraternal Order of Eagles (F.O.E) – Springfield Chapter

"We at the Eagles Club are extremely grateful to Eversource, AEG [Advanced Energy Group], and the crews that made it all possible. We cannot believe how much warmer the building is and cannot wait to see what the savings are going to be with all the work."

Nicholas Piela, President, Fraternal Order of Eagles – Springfield Chapter

An international organization dedicated to promoting justice and equality, the F.O.E. sought to reduce the energy use at its Springfield Chapter's headquarters while maintaining a comfortable environment for members and guests.

Upgrades made within the building include attic insulation and air sealing, pipe wrap and duct insulation for the furnace and hot water heater, and the installation of faucet aerators and a high-efficiency pre-rinse spray valve to conserve water usage.

Boston Housing Authority (BHA): Hassan Apartments

"Deploying window heat pumps and other emerging technologies is critical for scaling cost-effective energy solutions. Our window heat pump partnership through Mass Save ensures public housing tenants are at the forefront of climate innovations in our state. "

Joel Wool, Deputy Administrator for Sustainability & Capital Transformation, BHA

Eversource, along with our partners at ABCD, RISE Engineering, and New Ecology, Inc., worked with the BHA to install window heat pumps in 100 units at Hassan Apartments, a Federal Public Housing Community for seniors and adults with disabilities.

These innovative units provide both heating and cooling and can be installed in less than 45 minutes using a standard 120 V outlet.

HPWH Online Marketplace Update

Rheem Proterra Hybrid Heat Pump Water Heater

Regular Price ~~$1,649.00~~
Save $750.00 with the Mass Save Incentive

$899.00

The Rheem Hybrid Electric Water Heater uses advanced heat pump technology to efficiently heat water in your home, helping you save on energy costs year after year. This unit is ENERGY STAR certified, Wi-Fi enabled, operates quietly, and is eligible for a federal tax credit**.

See how much you can save annually with our water heater savings calculator.

Installation options will be available to you in checkout. Visit the What to Expect document for additional information.

Roll Out

- Contractor & distributor engagement to build delivery channel
- Development of online sales platform & product advisor
- Launched on schedule in September 2025

Looking Forward

- New manufacturers, products & installers
- Enhanced AI Product Advisor
- Customer education & surveys

HPWH Online Marketplace Update Cont'd

"… we'd consider the program to be a great success. Customers have been able to upgrade to heat pump water heaters with minimal friction and, as a contractor, the way the program has facilitated equipment delivery has allowed us to maximize the number of customers served."

- Matt Kidd, Endless Energy CEO

Marketing / Participation

- Statewide: paid social (Instagram) & search (Google)
- National Grid email generated over 5400 website visits
- Statewide 37 orders placed & 94 quotes delivered to date
- Quotes scheduled within 3 days or less

APPENDIX

January Key Metrics (Data thru Nov): 92% of Year Complete

Portfolio Metrics	Year Achieved	Annual Plan	Percent to Annual Goal
Spending ($)	$ 955,271,915	$ 1,415,143,471	68%
2030 GHG Reductions (MTC02e)	190,808	273,333	70%
Savings (Net Lifetime MMBTU)	44,276,059	53,605,519	83%
Benefits ($)	$ 3,082,087,146	$3,875,240,130	80%
Program Metrics			
Weatherization Jobs (Homes), including low- and moderate-income	42,375	53,873	79%
Heat Pump Installs (Homes), including low- and moderate-income	22,179	27,546	81%