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Subject of Comment

Impossible for Landlords

I would like to speak during public comments at the next EEAC Meeting

- No

Write Comments Below

I would like to register a general MassSave program complaint that I believe needs EEAC visibility and action to address.

I am a landlord of a 3-unit building, likely with LMI tenants, and have been trying desperately to upgrade and electrify the building for several years. Despite my experience (15+ yrs working in clean energy), I have found MassSave nearly impossible to navigate for landlords. Of course, with these obstacles, we will continue to ensure that we will have inequities with LMI residents and will never get to decarbonization

levels we need to in the Commonwealth.

My latest frustration that I want to share, not only as an example, but as a program detail that must be fixed, is trying to move quickly to replace failing gas boiler combo units to ASHP and HPHW units. I have limited time to make the switch. Not only have I found interaction with plumbing/heating companies woefully inadequate, my latest problem is tenant utility bills. The contractor (Tetra - as an aside I have found incredibly easy to work with and am excited for their new virtual model), tells me 1) that MassSave requires a new Home Energy Assessment, even though my last one was done just over 2 yrs ago, and 2) that MassSave requires utility bills of the tenants' energy usage. As a landlord, I have no access to those bills. MassSave does but they can't use for the process??!! How do we expect landlords to move forward and make the right decisions with these kind of ridiculous obstacles. Please dive deep on issues for landlords and how MassSave needs an overhaul to address those obstacles. I'm happy to help in that process!

Best,
Heather Takle