February 25, 2026

Program Administrator Updates

WE ARE MASS SAVE®:

Berkshire Gas
An Avangrid company

Cape Light Compact

EVERSOURCE

Liberty

nationalgrid

Unitil

National Grid Income Eligible Customer

"Every single person who stepped into my mother's home from start to finish was just super and treated her with the utmost respect. It's just been terrific. She couldn't believe someone would do all this work."

Dean, client's son

Lily, aged 96, has lived in her home for 70 years and raised her 7 children there. "The house is her legacy." Her son Dean scheduled an HEA for his mother, hoping to improve its energy efficiency. The Energy Specialist walked Lily and her son through the improvements that would be beneficial to her home including adding significant levels of insulation to the basement, walls, and attic.

During the walk through Lily mentioned that her 25+ year old inefficient refrigerator was leaking water. The Energy Specialist was able to order her a new energy efficient refrigerator that afternoon. "She was very pleased. She loves her new fridge," said Dean. Additionally, remediation work has been completed in Lily's home to prepare for insulation installation, helping ensure a healthier living environment.

Medford's Andrews Middle School Electrification

Option	Annual CO2e Savings		Annual CO2e Savings w/ Carbon Free Electricity	
	lbs	%	lbs	%
#1 In-Kind Replacement	116,903	19%	187,134	30%
#2 Practical Decarb: Heat Pump, VRF, and Condensing Boiler Replacement	247,162	39%	365,964	58%

A 104,000 square foot middle school in Medford was experiencing significant HVAC issues as the heating and cooling equipment was nearing the end of its life. A vendor that works closely with the PAs, B2Q, was hired to complete a feasibility study to determine the options for the school. National Grid worked closely with B2Q and Medford to support the school and help them get the incentives needed to achieve the most savings that we could.

Medford replaced their chiller with an air-to-water heat pump to serve classroom unit ventilators. They also replaced 4 traditional Air Handling Units (AHUs) with Variable Refrigerant Flow (VRF) units. Together, National Grid and Medford were able to reduce the Andrews Middle School's GHG emissions by 39% with this project.

2025 Key Metrics

Portfolio Metrics	Year Achieved	Annual Plan	Percent to Annual Goal
Spending ($)	$1,145,983,748	$ 1,415,143,471	81%
2030 GHG Reductions (MTC02e)	236,205	273,333	86%
Savings (Net Lifetime MMBTU)	52,621,063	53,605,519	98%
Benefits ($)	$3,614,697,190	$3,875,240,130	93%

2025 Key Metrics

Program Metrics	Year Achieved	Annual Plan	% to Annual Goal
Weatherization Jobs (Homes)	***51,948***	***52,647***	***99%***
Not income qualified	28,872	31,698	91%
Low-income	14,841	14,685	101%
Moderate-income	8,235	6,264	131%
Rental	14,862	16,274	91%
Heat Pump Installs (Homes)	***31,696***	***38,710***	***82%***
Not income qualified	19,651	20,766	95%
Low-income	4,191	5,241	80%
Moderate-income	802	1,539	52%
Rental	3,678	3,927	94%