EXECUTIVE COMMITTEE MEETING MINUTES

Wednesday, September 3, 2025
Virtual Meeting: Zoom

Executive Committee Members Present: Ina Dasso (for Commissioner Elizabeth Mahony), Kyle Murray, Emmett Lyne, William Rose, Greg Abbe

Executive Committee Members Absent: Brian Beote, Jo Ann Bodemer

Other Attendees: Jordan Galluzzo, Gretchen Calcagni, Rachel Evans, Alison Donovan, Audrey Kiernan, Benjamin Silverman, Bernetta Morton, Chris Lisinski, Jerrold Oppenheim, Jim Leydon, Leah Cohen, Steve Menges

1. Call to Order

Dasso, acting on behalf of the Chair, called the meeting to order at 10:03 AM.

Virtual Meeting Procedure
Bodemer reviewed the virtual EEAC meeting procedure:

1. The Council meeting is recorded, for administrative purposes only.
2. All attendees except for Councilors and presenters remain muted for the duration of the meeting.
3. Councilors should hold comments until the end of presentations, but Councilors and other participants should speak instead of using any chat function.
4. Councilors who disconnect from meetings need to announce when they rejoin.
5. All Council votes are taken by roll call.

2. Executive Committee Business and Updates

DOER Updates
Dasso announced that a new DPU Commissioner and DPU Chair were selected, and there is a press release available if any Executive Committee members were interested in learning more.

3. September EEAC Meeting – Finalize Agenda

Dasso stated that the September EEAC meeting will include a Lunch & Learn on Building Energy Codes 101, an EEAC Councilor Spotlight on Abbe, a presentation from the PAs and the EEAC Consultants on the Mass Save Q2 2025 Performance Report, and a presentation from the PAs on 2025-2027 Plan New Initiatives.

Lyne said that the Program Administrators (PAs) were willing to collaborate with DOER on the presentation materials for the lunch & learn.

Cohen said that the PAs are planning to present on the budget report and share details of the new data format during the Mass Save Q2 2025 Performance Report. The EEAC Consultants will focus on Q2 performance.

Peters said that the PAs are excited about the contact center update, and they were having a kickoff meeting with the vendor the following day. Peters said that the Council would hear from team members that are new to the EEAC space but have been leading this process. Peters said that the PAs will also provide updates on other initiatives.

Evans asked if Cape Light Compact would maintain its own contact center. Peters said that Cape Light Compact will be involved in the statewide contact center. Kiernan said that Cape Light Compact is maintaining its own contact center, but they must submit a transition plan to the DPU for full integration with the statewide contact center by the start of the next Three-Year Plan.

Johnson asked if the EEAC will receive an update on the results of the last weatherization pricing RFQ. Peters replied that this is not included in the Q2 Report, but the PAs can provide an update separately. Johnson asked if this update could be provided during PA updates. Peters said that the PAs are open to providing an update on the initial outcomes. Lyne confirmed that the PAs can provide an update during the regularly scheduled PA updates at the beginning of the meeting.

4. October EEAC Meeting – Draft Agenda

Dasso stated that the October EEAC meeting will include presentations from the PAs and the EEAC Consultants on the Mass Save Customer Journey, the Mass Save Customer Experience, and the 2022-2024 Three Year Plan Term Report.

Lyne said that the PAs and the EEAC Consultants will decide together what content to include in the customer journey and experience presentations. Calcagni agreed. Peters said that the PAs will use program specific examples to describe the customer journey and asked the Council and the EEAC Consultants to provide input on which programs to highlight.

5. Adjournment

Dasso, on behalf of the Chair, adjourned the meeting at 10:25 AM.

Meeting Materials

- Official Meeting Notice
- Meeting Link
- Agenda